

CERTIFICATE COURSE IN PATIENT CARE ASSISTANCE (PCA)



The **Certificate Course in Patient Care Assistance (PCA)** at **UCSI Hospital** is designed to equip individuals with the essential knowledge and practical skills required to become competent and compassionate **caregivers**.

This comprehensive three (3)-month programme prepares participants to provide high-quality care and support to patients in a variety of healthcare settings. Participants will develop key competencies in assisting with daily living activities, monitoring and recording vital signs, ensuring patient safety and comfort, and communicating effectively and empathetically with patients and healthcare teams. The course places strong emphasis on patient safety, ethical practice, and a patient-centred approach to care. By encouraging empathy, professionalism, and clinical confidence, the programme equips individuals for entry-level roles in healthcare and supports their personal and professional growth. Graduates will be well-prepared to make a meaningful impact on patient well-being and contribute positively to the healthcare community.



Learning Objectives

- Learn to communicate clearly and compassionately with patients, families, and healthcare teams, ensuring effective and empathetic patient care.
- Gain hands-on experience in assisting with daily living activities, monitoring vital signs and ensuring patient comfort.
- Learn essential patient safety protocols and ethical practices to ensure high-quality, compassionate care while maintaining professionalism in healthcare settings.

Mode

Full time (Coursework)

Tuition Fees

Malaysian:
RM4500

International:
RM7500

Accommodation and dining arrangements can be provided upon request, subject to additional charges

Method Of Teaching And Learning

Lectures/ Tutorial; Clinic/Ward Simulation and Experiential Training

Career Pathway

- Patient Care Aide at Assistant Hospital Clinic at Hospitals, medical clinics
- Basic Care Provider at homes, nursing homes, confinement centres, home care agencies
- Caregiver in Elderly care

Programme Overview

MONTH 1

- Anatomy and function
- Infection control
- Patient communication
- Patient observation and vital signs
- Indent & stock management
- Teamwork in patient care

MONTH 2

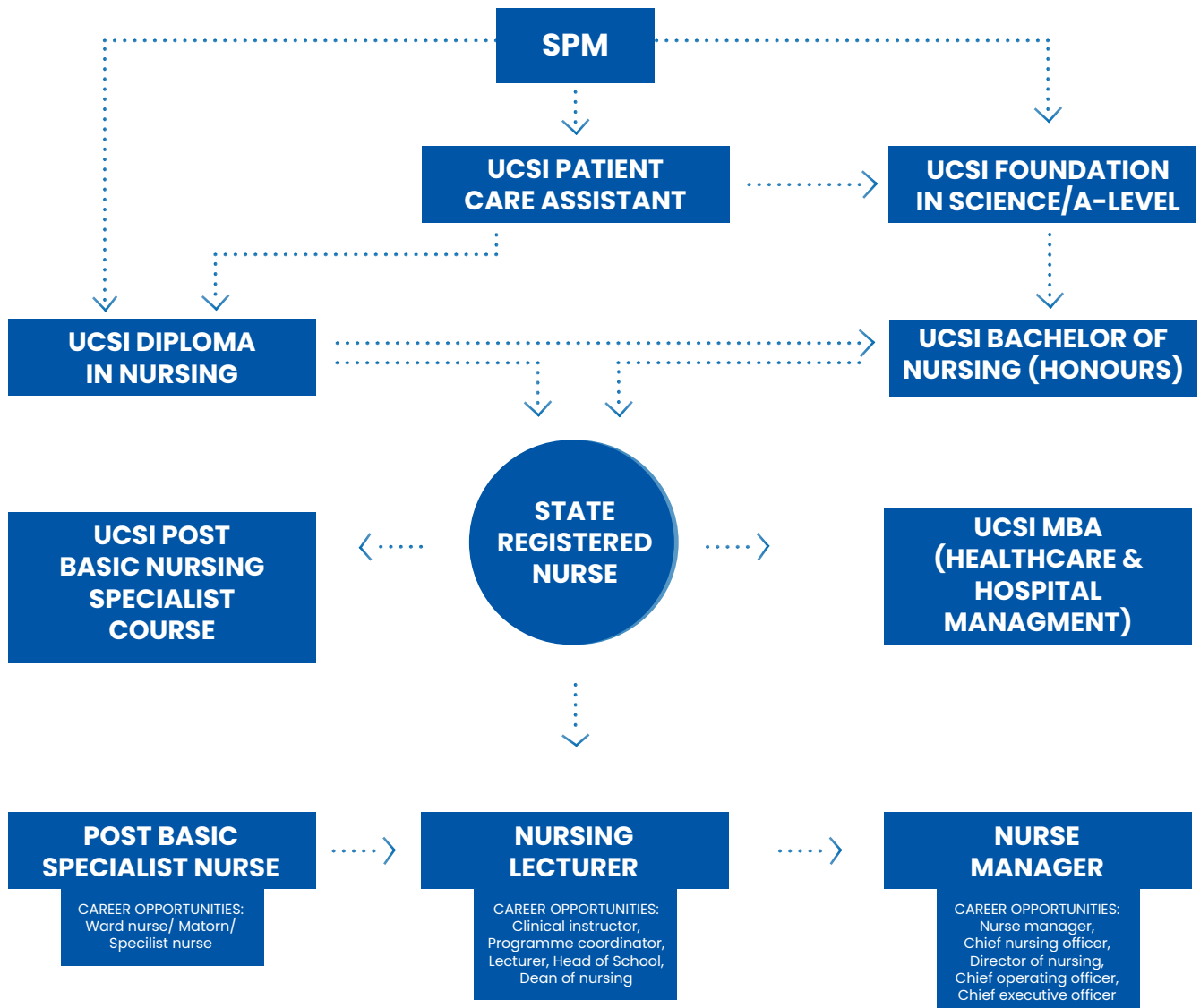
- Monitoring and reporting patient condition
- Elimination needs
- Usage and storage of medical devices
- Nutrition and hydration support
- Pressure sore care
- Palliative care

MONTH 3

- Mobility assistance and injury prevention
- Basic exercise and movement therapy
- Advanced communication skills
- Basic life support
- Clinical practice

FROM FRONTLINE CARE TO EXECUTIVE CHAIR

The Nursing Leadership Journey at UCSI University



5 Complementary Expert Lectures

1. **"Hospital management system and its role in Patient Care"** – How technology helps improve patient care.
2. **"Supporting Mental Health in Care"** – Understanding and helping patients with mental health issues.
3. **"Caring for Patients from Different Cultures"** – Learning how to respect and communicate with patients of diverse backgrounds.
4. **"Managing Pain in Patients"** – Simple techniques for helping patients manage pain.
5. **"Career Readiness in Healthcare"** – Tips for preparing for a successful career in healthcare, including job search and interview skills.

Why Choose the PCA Certificate at UCSI Hospital?

- **Quick Career Start:** Launch your healthcare career in just 3 months.
- **Practical Skills Training:** Gain hands-on experience with essential caregiving tasks.
- **High Job Demand:** Access growing employment opportunities in healthcare.
- **Meaningful Work:** Make a positive impact on patients' lives.
- **Career Growth Pathway:** Use this certificate as a foundation for further healthcare roles.
- **Trusted Institution:** Train at UCSI Hospital, a recognized leader in healthcare education.
- **Complimentary Nursing Skill Training:** Receive free, on-the-job nursing training for real-world experience.

Career Prospects for a nursing career in Malaysia

- **Clinical Practice:** Staff nurse/ Post basic specialist nurse
- **Management:** Nurse manager, Chief nursing officer, Director of nursing, Chief operating officer, Chief executive officer
- **Academician:** Clinical instructor, Programme coordinator, Lecturer, Head of school, Dean of nursing school